



ZEBRA

# ZD620 Performance Healthcare Desktop Printers

## MAXIMUM PRINT QUALITY, EFFICIENCY AND MANAGEABILITY

As a healthcare provider, you need to give your healthcare professionals the tools to provide the very best in patient care, every second of every day. Zebra's ZD620-HC rises above conventional desktop printers with premium print quality and state of the art features. Available in both direct thermal and thermal transfer models, the ZD620-HC offers the most standard features of any Zebra desktop printer, as well as an optional color LCD and 10-button interface that simplify printer setup and status. Designed for healthcare, the ZD620-HC is ready for constant disinfecting and offers a healthcare-compliant power supply. With its optional 300 dpi printing, the tiniest labels are crisp and legible. The ZD620 runs Link-OS® and is supported by our powerful Print DNA suite of applications, utilities and developer tools that deliver a superior printing experience through better performance, simplified remote manageability and easier integration. The Zebra ZD620 — delivering the print speed, print quality and printer manageability you need to keep boost productivity, accuracy and the quality of care.



ZD620d-HC with LCD

ZD620t-HC with LCD

## EASY TO USE — PRACTICALLY NO TRAINING REQUIRED

### New at-a-glance five LED status icons take the guesswork out of printer status

The standard three-button user interface with five LED status icons replaces the typical single button/single light interface common in desktop printers. Caregivers and other operators can instantly see what's needed to keep printers up and running, from replenishing media to resolving printer issues.

### Configuration is a snap with the optional color LCD and 10-button user interface

It's easy to set up and configure the ZD620-HC with the optional 10-button user interface and color LCD. The display changes color when the printer is paused or in an error state, so users can instantly identify and resolve an issue before productivity is impacted.

## DEPLOYMENT AND APPLICATION FLEXIBILITY

### Backwards compatibility with virtually any existing printer

Whether you are currently using a Zebra or other manufacturer's printer, you'll be able to use the same label formats and applications you're using today. The ZD620-HC supports both EPL and ZPL printer languages. And with on printer Virtual Devices, part of Zebra's Print DNA suite of tools and utilities, the ZD620-HC can use languages normally associated with other printer brands.

### Comprehensive connectivity options

With comprehensive connection options, you can connect the ZD620-HC to your existing wired and wireless networks, or directly to any PC. Every ZD620-HC comes with Ethernet, Serial, USB 2.0 and USB Host, as well as Bluetooth Low Energy (BLE), which enables printing from any iOS device. Wireless models include fast 802.11ac Wi-Fi and Bluetooth 4.1. And using the included Print Touch tag (NFC), users can simply tap a compatible mobile device on the ZD620-HC to pair and print — as well as instantly access Zebra's extensive knowledge base of how-to videos.

### Movable sensor for comprehensive media compatibility

While Zebra Certified Printer Supplies provide optimal printer performance, the ZD620-HC's movable media sensor lets you use virtually any media from any manufacturer.

### Easy to clean and sanitize with a healthcare compliant power supply

Disinfectant-ready plastics and a sealed button interface make the ZD620-HC easy to clean and disinfect, helping prevent the spread of germs in hospitals and clinics. With UV-resistant housing, the ZD620-HC supports the growing use of UV-cleaning protocols. And the power supply is IEC 60601-1 compliant for use in healthcare facilities.

### Sharp 300 dpi printing for crisp labels

The ZD620-HC offers 300 dpi high resolution printing — ideal for printing the tiny labels for a wide variety of items, from patient records and patient wristbands to medication prescriptions and tiny specimen vials. And if you don't need 300 dpi printing today, you can easily change it onsite using an accessory kit.

## EASY TO MANAGE

### Easily manage all your printers — all from a single location

The ZD620-HC supports Zebra Link-OS, a one-of-a-kind enterprise printer operating system that makes it easier than ever to manage and troubleshoot your networked printers from one remote location. With optional Printer Profile Manager Enterprise, you can manage one printer, a group of specific printers or all printers anywhere in the world. Instantly discover every Link-OS printer on your network, including the ZD620-HC and other Zebra mobile, desktop and industrial printers — there's no need to walk through the facility to locate, configure or troubleshoot printers. And an intuitive browser-based interface lets you see printer status at a glance, complete with information that allows you to quickly triage printer issues to minimize downtime.

## SPECIFICATION SHEET

ZD620 PERFORMANCE HEALTHCARE DESKTOP PRINTERS

### Seamless integration with your device management system

With our MDM Connectors, you can easily integrate networked ZD620-HC printers into your AirWatch or SOTI MobiControl device management system.

### Easily configure non-networked printers

The USB Host port makes it easy to connect to all your external devices, including keyboards and scanners, and can also be utilized to upgrade printer firmware automatically and set up new printer configurations.

### Maximize uptime with Zebra Visibility Services

If you're still tracking your printers manually, then you are likely missing out on information that could save you money. With Zebra, you can choose powerful visibility service options that deliver critical insight into the information you need to prevent printer downtime. Our Asset Visibility Service (AVS) provides the basic health information and proactive steps required to keep your ZD620-HC printers up and running — all for just pennies a day. The full-featured Operational Visibility Service (OVS) allows you to monitor just about any aspect of your Zebra printer, as well service and repair status.

## PREMIER PRINTING PERFORMANCE

### Best-in-class print speeds

The ZD620-HC delivers best-in-class print speeds — 8ips @ 203 dpi and 6ips @ 300 dpi — for maximum printer throughput and productivity.

## INNOVATIVE FEATURES FOR THE LOWEST TCO

### Zebra Print DNA — transforming printers from the inside

Print DNA is the genetic code that injects business-catalytic capabilities into our Link-OS printers through a unique combination of innovative applications, utilities and developer tools. The result is a superior printing experience through better performance, simplified remote manageability and easier integration. And it is easy to configure your printers to use secure connections, block unwanted access and ensure your data and infrastructure are protected.

### Lower your costs with a high capacity ribbon

Intelligent dual-ribbon handling allows the ZD620t-HC to accept either 74 m/244 ft. or high capacity 300 m/ 984 ft. ribbons. The 300 m ribbon

reduces ribbon changes by 75 percent for fewer workflow disruptions. And since the high capacity ribbon costs less per meter than the standard ribbon, you'll also save on the cost of supplies.

### Safeguard prescription forms with optional locking features

The locking media cabinet prevents the ZD620-HC from being opened, blocking unauthorized access to high value media, such as blank prescription forms. For further security, a Kensington® lock slot enables you to attach the printer to a desk or table. *Locking features are available on ZD620d-HC with LCD model only.*

### A new level of print quality for desktop printing

The ZD620-HC brings Zebra's advanced industrial printer technology to the compact desktop printer. Previously available only on industrial printers, the ZD620-HC's Media dancer maintains even tension on the media roll to ensure maximum quality on every label regardless of print speed.

### Tidier and safer installations

When you choose the optional power supply accessory, the power supply and all but one power cord are hidden from view, improving aesthetics as well as worker and patient safety.

### Consistently exceptional Zebra Certified Supplies

Printing supplies can impact everything from printhead lifespan to operational efficiency. That's why we design, produce and rigorously pretest our own line of thermal printing supplies to ensure consistent, optimized performance in your Zebra printer —and peace of mind for you. For industry-leading quality, service and thermal printing expertise, choose Zebra Certified Supplies.

### Maximize the Availability of Your Printers with Zebra OneCare™ Services

Zebra OneCare Support Services enable your critical business operations. With multiple service levels to choose from, you can protect your investment while achieving maximum uptime and peak performance. Get unmatched support — direct from the manufacturer — with live agent telephone technical support, comprehensive coverage including accidental damage, and defined repair & turn-around times. Plus optional services like Device Commissioning, Onsite Repair, Battery Refresh & Replacement Services and Express Shipping let you tailor your service plan to your individual business needs.

**THE ZD620-HC — MAXIMUM EFFICIENCY, PRINT QUALITY AND PRINTER MANAGEMENT.**

FOR MORE INFORMATION, VISIT [WWW.ZEBRA.COM/ZD620](http://WWW.ZEBRA.COM/ZD620) OR  
OUR GLOBAL CONTACT DIRECTORY AT [WWW.ZEBRA.COM/CONTACT](http://WWW.ZEBRA.COM/CONTACT)



# ZD620-HC Specifications


## STANDARD FEATURES

Print methods: Thermal Transfer or Direct Thermal  
 IEC 60601-1 compliant power supply and healthcare wipeable plastics  
 ZPL and EPL programming languages  
 5 status icon, 3 button user interface  
 USB 2.0, USB Host, Serial, Ethernet, BTLE  
 Media dancer  
 OpenACCESS™ for easy media loading  
 Dual-wall frame construction  
 ENERGY STAR qualified  
 Real Time Clock

## PHYSICAL CHARACTERISTICS

	ZD620d-HC	ZD620t-HC
Length	8.7 in./221 mm	10.5 in./ 267 mm
Width	7.0 in./177 mm	8.0 in./ 202 mm
Height	5.9 in./151 mm	7.5 in./ 192 mm
Weight	3.6 lb/ 1.6 kg	5.5 lb/2.5 kg

## PRINTER SPECIFICATIONS

Operating System  Link-OS®

Resolution	203 dpi/8 dots per mm Optional 300 dpi/12 dots per mm Resolution can be factory installed or changed on site via accessory kits. Resolution can be changed from 300 dpi to 203 dpi, as well as from 203 dpi to 300 dpi
Memory	512 MB Flash; 256 MB SDRAM
Maximum Print Width	4.09 in./104 mm for 203 dpi 4.27 in./108 mm for 300 dpi
Maximum Print Speed	8 in./203 mm per second (203 dpi) 6 in./152 mm per second (300 dpi)
Media Sensors	Full width, moveable reflective/black mark sensor; multi-position transmissive/gap sensor
Firmware	ZPL II; EPL 2; XML; ZBI

## MEDIA AND RIBBON CHARACTERISTICS

Maximum Label Length	39.0 in./991 mm
Media Width	0.585 in./15 mm to 4.65 in./118 mm
Media Roll Size	Maximum outer diameter: 5.00 in./127 mm Core inner diameter: 0.5 in. (12.7 mm) and 1.0 in. (25.4 mm) standard, 1.5 in. (38.1), 2.0 in., (50.8 mm) and 3.0 in. (76.2 mm) using optional adapters
Media Thickness	0.003 in. (0.08 mm) min.; 0.0075 in. (0.1905 mm) max. (tear-off mode only)
Media Types	Roll-fed or fan-fold, die cut or continuous with or without black mark, tag stock, continuous receipt paper, and wristbands
Ribbon Outside Diameter	2.6 in./66 mm (300 m); 1.34 in./34 mm (74 m)
Ribbon Standard Length	984 ft. (300 m); 244 ft. (74 m)
Ribbon Ratio	• 1:4 media to ribbon (300 m) • 1:1 media to ribbon (74 m)

## MEDIA AND RIBBON CHARACTERISTICS (CONTINUED)

Ribbon Width	1.33 in./33.8 mm – 4.3 in./109.2 mm
Ribbon Core I.D.	• 300 meter ribbon 1 in./25.4 mm • 74 meter ribbon 0.5 in./12.7 mm

## OPERATING CHARACTERISTICS

Operating Temp.	40° to 105° F/4.4° to 41° C
Storage Temp.	-40° to 140° F/-40° to 60° C
Operating Humidity	10% to 90% non-condensing
Storage Humidity	5% to 95% non-condensing
Electrical	Auto-detectable (PFC Compliant) 100-240VAC, 50-60Hz; ENERGY STAR qualified; IEC 60601-1 compliant

## OPTIONS AND ACCESSORIES

Media Handling	Factory installed dispenser - label peel and present with label present sensor; Factory installed cutter Field installable aftermarket kits also available
Communications	Factory installed RS-232 auto-sensing Serial, DB-9; factory installed Ethernet – 10/100 internal; factory installed wireless radio: 802.11ac Wi-Fi and Bluetooth 4.1
User Interface	Color LCD (320 x 240 resolution) with 5 status icons, 10 button user interface
Keyboard Display Unit	ZKDU keyboard display units for stand-alone printing solutions
Media Locking Cabinet	Mechanical lock with 2 keys; Kensington® lock slot; available on ZD620d-HC with LCD only
Mounting Plate	Optional accessory to secure ZD Series printers to countertops or shelves.
Enclosed Power Supply	Attached power supply accessory for cord-free installation

## FONTS/GRAPHICS/SYMBOLOLOGIES

Barcode Ratios	2:1 and 3:1
1D Barcodes	Code 11, Code 39, Code 93, Code 128, ISBT-128, UPC-A, UPC-E, EAN-8, EAN-13, UPC and EAN 2-or 5-digit extensions, Plessey, Postnet, Standard 2-of-5, Industrial 2-of-5, Interleaved 2-of-5, Logmars, MSI, Codabar and Planet Code
2D Barcodes	Codablock, PDF417, Code 49, DataMatrix, MaxiCode, QR Code, MicroPDF, Aztec
Fonts and Graphics	16 resident expandable ZPL II bitmap fonts Two resident scalable ZPL fonts Five resident expandable EPL2 fonts Native open-type font support Unicode compliant for multi-language, on demand thermal printing China units include SimSun simplified Chinese font 64 MB user available non-volatile memory, 8 MB user available SDRAM

## PRINTER SUPPLIES

For industry-leading quality, service and thermal printing expertise, choose Zebra Certified Supplies to ensure consistent, optimized performance for your Zebra printer.

The ZD620-HC is ideal for many healthcare applications, including:

- Prescriptions
- Lab and specimen labels
- Patient ID wristbands
- Asset labels
- Blood and IV bag labels
- Patient record labels

# ZD620-HC Specifications (continued)

## REGULATORY

- IEC 60950-1, EN55022 Class B, EN55024, EN61000-3-2, EN61000-3-3, FCC Class B, ICES-003, FCC 15.209; 15.247(d), IC RSS 247, EN 300 328, EN 301 893, EN 62311, cTUVus
- CE Marking, VCCI, C-Tick, S-Mark, CCC, CU, BSMI, KCC, SABS, IN-Metro, BIS, NOM



## PRINT DNA SOFTWARE SOLUTIONS

<b>Development Tools</b>	With faster, easier and smarter integration of Zebra printers with your devices and applications, your Zebra printing solutions are up and running in less time, with less cost.
<b>Management Tools</b>	Minimize IT effort and maximize IT control with Print DNA management tools — the easy way to add and manage any number of printers, anywhere — from a handful of printers to thousands of printers all around the world.
<b>Productivity Tools</b>	Reach new levels of productivity with innovations that streamline tasks and workflows, optimize device performance and solve tomorrow's printing problems today.
<b>Visibility Tools</b>	Regardless of whether or not you have an existing Mobile Device Management solution in place, robust Visibility Tools provide unparalleled insight into printer health, usage and performance.

Print DNA features may vary by model and a Support Contract may be required. For more information, please visit: [www.zebra.com/printdna](http://www.zebra.com/printdna)

## INCLUDED IN THE BOX

Printer, empty ribbon take-up cores (1 in. and 0.5 in.)\*, 300 m ribbon core adapters for non-Zebra ribbon (2)\*, AC power supply, power cord(s), USB cable, Quick Start Guide, Regulatory Guide.  
 \* Empty ribbon take-up cores and ribbon core adapters included with ZD620t-HC models only

## RECOMMENDED SERVICES



The Zebra OneCare Support Services portfolio of Essential and Select helps protect your critical operations and your printers with defined service levels. For more information go to [www.zebra.com/zebraonecare](http://www.zebra.com/zebraonecare)

<b>Zebra OneCare Select</b>	Comprehensive Coverage, including printheads, normal wear and accidental breakage Priority access 24x7 live technical support and software updates Advance Replacement and Express Shipping (Next Day Device Replacement) Commissioning Online Return Material Authorization (RMA) support
<b>Zebra OneCare Essential</b>	Comprehensive Coverage, including printheads, normal wear and accidental breakage Priority access 8x5 live technical support and software updates Three-day depot repair turnaround time plus free return ground shipping Online Return Material Authorization (RMA) support

Note: Service availability may vary by region.



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