# elo

# USER MANUAL

# **Elo Touch Solutions**

I-Series 5 Steel for Android (TM) Stainless Steel Models ESY10I1-STEEL ESY15I1-STEEL ESY22I1-STEEL



Copyright © 2025 Elo Touch Solutions, Inc. All Rights Reserved.

#### **Reproduction Restrictions:**

No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any language or computer language, in any form or by any means, including, but not limited to, electronic, magnetic, optical, chemical, manual, or otherwise, without prior written permission from Elo Touch Solutions, Inc.

Google Play services

#### Disclaimer

The information in this document is subject to change without notice. Elo Touch Solutions, Inc., and its Affiliates (collectively "Elo") makes no representations or warranties with respect to the contents herein and specifically disclaims any implied warranties of merchantability or fitness for a particular purpose. Elo reserves the right to modify this publication and to make changes to its content from time to time without any obligation to notify any person of such revisions or changes.

#### Trademark Acknowledgments

Elo, Elo (logo), Elo Touch, Elo Touch Solutions, EloView, are trademarks of Elo and its Affiliates.

# Contents

Sectio	on 1	
	Product Description	
	Features: I-Series 5.0 Stainless Steel	
	Overview – Specifications	
Sectio	on 2	
	- Unpacking	
	Wall mount (10.1-inch)	
	Wall mount (15.6-inch)	
	Wall mount (21.5-inch)	
	Power Button	
	Power / Function Buttons Features and Gestures	
	Out of Box Experience (OOBE)	
	Elo Home APK Home Screen – Enroll with Eloview	
	Elo Home APK Quick Settings	
	Screen Lock and Home Screens – GMS	
Sectio	on 3	
	Network & Internet	
	Hotspot & tethering	
	Connected devices	
	USB	
	Bluetooth	
	Cast	
	Printing	
	Files received via Bluetooth	
	PoE Power Manager	
	Apps & Notifications	
	Display	
	Sound	
	Storage	
	Wakeup Source	

	Location	
	Security	
	Privacy	
	Accounts	
	Accessibility	
	Digitial Wellbeing & parental controls	
	System	
	Reset options	
	Multiple users	61
	To switch users	
	To add user	
	To delete guest from the device	
	To rename Admin Profile info	
	Developer	
	About tablet	
Sectio	on 4	
	About Camera App (Snapdragon)	
	Take a Picture and Record Video	
	Take a Screenshot	
	File Application	
	G-Sensor	
	USB – C Settings	
	About Debug Bridge (ADB) control	
	Factory Full Reset	
	Optional Peripherals	
	Optional Power Brick and Cable kits	
	Optional Mounting Kits	
Sactio	on 5: Technical Support and Maintenance	7/
05010		
	Technical Assistance	
	Elo I-Series 5.0 Care and Handling	
	Operating time and Panel Image Sticking	

Section 6: Regulatory Information
-----------------------------------

Electrical Safety Information	
Emissions and Immunity Information	
Radio Equipment Directive	
ECC/DEC/ (04)08:	
Agency Certifications	
Waste Electrical & Electronic Equipment Directive (WEEE)	
Energy Star	
on 7: Warranty Information	Section 7

Section 1

# Introduction

# **Product Description**

Your new I-Series 5.0 Steel combines reliable performance from Elo with the latest developments in touchscreen technology and display design. This combination of features creates a natural flow of information between a user and the I-Series 5.0 Steel system.

# Features: I-Series 5.0 Stainless Steel

- 10.1 / 15.6/ 21.5-inch Display
- 8 Megapixel Camera
- Dual Microphones
- Dual Speakers
- 2 MIMO Wi-Fi Antennas
- Vesa Mounting pattern 75mm for 10", 75 and 100mm for 15" and 22"

# **Overview – Specifications**

Feature	Specification		
Operating System	Powered by Android™		
Processor	Qualcomm QCS6490		
Memory	8GB		
Internal Storage	64GB		
	10 – 1920 x 1200		
Display	15 – 1920 x 1080		
	22 – 1920 x 1080		
	10.1 - 16:10		
Aspect Ratio	15.6 and 21.5 - 16:9		
Touch Screen	Capacitive touch; up to 10 touches		
Camera	8MP - 3200*2400, Auto Focus		
Wi-Fi + Bluetooth	IEEE 802.11a/b/g/n/ac/ax + Bluetooth 5.2 with BLE		
Microphone	2x Digital Microphones		
	10.1 - 2x 2W		
Speaker	15.6 and 21.5 - 2x 1.5W		
	1x USB 3.0 Type A (900mA)		
	1x Type-C (Power Delivery <sup>(2)</sup> and Video out <sup>(3)</sup> )		
USB Port and Video Port			
	<sup>(1)</sup> Support for 1.2A on one port and 500mA for the remaining three ports		
	<sup>(2)</sup> Support for 5V/3A, 9V/3A, 15V/1.8A, 20V/1.35A, max 27W		
	<sup>(3)</sup> Support up to 4k30 DP Alt. Mode (with USB 2.0 high speed when DP alt).		
Temperature	Operating: 0°C to 45°C (32°F to 113°F)		
remperature	Storage: -20°C to 50°C (-4°F to 122°F)		
I I successful to a	Operating: 20% to 80%		
Humidity	Storage: 10% to 90%		
Coolebility	Front Side IP65		
Sealability	Overall Rating IP54 in Landscape mode		

Section 2

# Getting Started

# Unpacking

Verify that the box contains:

- Elo I-Series 5.0 steel
- Power Brick (non-POE SKU)
- Region Specific power cable (non-POE SKU)
- Quick Install Guide

Remove all protective materials from the device.

Inspect the device for damage. Report immediately if the system has damaged part and/or missing items as listed above.

# Wall mount (10.1-inch)

For the 10inch size, A four-hole 75x75 mm a mounting pattern for M4\*6 screws are available.

The VESA FDMI-compliant mounting is coded: VESA MIS-D, 75, C



# Wall mount (15.6-inch and 21.5-inch)

For the 15inch and 22inch size, A four-hole 75x75 mm and 100x100 mm mounting patterns for M4\*6 screws are available. The VESA FDMI-compliant mounting is coded: VESA MIS-D, 75, C and VESA MIS-D, 100, C



### **Power Button**

Note: As soon as power is applied to the system, the device will boot up.

Do not touch the screen during the system boot up.

- To turn ON the system, press and hold the power button for 0.5 seconds.
- To Shut down or Restart, press and hold the power button for more than 2 seconds and follow the on-screen display menu.
- To force the system to Shut down, press and hold the power button for 12 seconds.
- To bring the system out of sleep/standby mode, either press the power button once or touch the screen.

# **Power / Function Buttons Features and Gestures**

Power button On-Screen display menu

If the power button is pressed for more than 2 seconds, a pop-up screen menu will appear.



# **Out of Box Experience (OOBE)**

#### Step 1:

• Choose the following set up method.



#### Step 2:

- Follow on-screen instructions to complete the setup.
- To enroll with EloView® you must connect to Wi-Fi.



#### Step 3:

- Go to Page13-14 for EloView® Home (screen locked at default).
- Go to Page15-19 for GMS and Android Home.



# **Elo Home APK Home Screen – Enroll with Eloview**

Refer to ELOVIEW SUPPORT PAGE on www.elotouch.com for Eloview information

The Elo Home APK Home Screen is the starting point for navigating the device. You can place your favorite apps and widgets here.

Note: The images below may appear different from the actual device.



# **Elo Home APK Quick Settings**

To access the Quick Settings, tap 🗮 3 lines from the menu from Elo Home APK Home Screen. Located on the upper right side.



# Screen Lock and Home Screens – GMS

Note: The images below may appear different from the actual computer.



#### Lock Screen

Home Screen

Home Screen is the starting point for navigating the I-Series device. You can place your favorite apps and widgets here.

• To unlock the screen to Home Screen, swipe up on the Lock Screen.

Note: The default security is Swipe. Refer to the Security settings section in this manual for advanced settings.

• To Lock the screen, press the power button once.

#### Navigation Bar

- **Recent App** Return to the previous page.
- **Home** Return to the home screen.
- **Back** Switch between recently used apps.

#### **Notification Panel**

The notification panel allows for quick access to setting shortcuts and notification alerts.

Note: The images below may appear different from the actual device.



#### To open the Notification Panel

- From the **Home Screen**, swipe down from the top of the touch screen.
- To clear a single notification alert, drag the notification all the way to the left or right.
- To clear all notification alerts, tap "Clear".
- To customize notification alerts, drag the notification halfway to the left or right then tap 🕸 setting.
- To exit, tap the **Navigation Bar** feature or swipe up the notification alert menu.

#### **Quick Acess Panel**

Access Panel allows for quick access frequently used settings, Brightness, and a shortcut to System Settings. Note: The images below may appear different from the actual computer.



#### To open the Full Quick Access Panel

- From the **Lock Screen**, swipe down from top of the touch screen once.
- From the **Home Screen**, swipe down with two fingers from top of the touch screen.
- If the Notification Panel is open swipe down from the **Quick Settings bar**.
- For additional shortcut Icon's swipe screen from right to left.
- Tap Navigation Bar to exit.

#### **Application Drawer & Google Application**

The application drawer is a menu containing all of the applications installed on the device including System Settings. This is different from the Home Screen, as it contains every app installed and cannot be customized.

Note: The images below may appear different from the actual computer.



#### To open the Application Drawer (Manager)

- Swipe up the Navigation Bar from the Home screen.
- To open an application, tap once.
- To exit from the **Application Drawer**, tap the Navigation Bar or swipe down.

#### Customize and add a shortcut to the Home Screen.

Note: The images below may appear different from the actual computer.

- From the **Application drawer**, press and hold an app or (Icon) then drag the Icon to move the app to the **Home Screen**.
- Drag the Icon into new location and release.



- To cancel, drag the icon to "X Cancel".
- To remove a shortcut Icon from home screen, press and hold the Icon then drag the Icon to "X Remove".
- To uninstall an app, press and hold then drag the icon to "Uninstall".





Section 3



The System Settings menu allows you to control most aspects of your device - everything from establishing a new Wi-Fi or Bluetooth connection, to installing a third-party onscreen keyboard, to adjusting system sounds and screen brightness.

UM600913 Rev A page 21 of 86

The Network & Internet application allows you to access Wi-Fi, Airplane Mode, Mobile plan, Hotspot, Tethering and Advanced settings of Data Saver, VPN and DNS.

To set up Network and Internet, enter Settings  $\rightarrow$  Network & Internet  $\rightarrow$ 

#### WLAN

- Tap Internet.
- Tap WLAN to enable
- From the list, select a wireless network.
- When prompted enter the network password.
- Tap Connect.



For additional Network detail information (IP address, Security, Frequency and Advanced), tap 🤨 setting of the network (e.g. SETUP\_D956).



#### Joining Wi-Fi using QR code

- From the list of saved Wi-Fi scroll down and tap + Add network.
- Tap <sup>##</sup> (QR code) icon to the right of Add network.
- Position the viewfinder over the QR code on another device.

### Sharing Wi-Fi using QR code

- Tap 🥸 setting of the connected device.
- Tap share (Share) icon.

#### **Enabling Dynamic Frequency Selection (DFS) channels**

- From the Wi-fi settings page, select Wi-Fi preferences
- Select Advanced
- Enable or Disable the DFS selection option
- The following channels are supported:

Channel 52, 56, 60, 64, 100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140, 144

#### **Disconnecting a connected Wireless Network**

- Tap 😂 setting of the connected device.
- Tap FORGET (FORGET) icon to disconnect.

#### **Ethernet LAN (Gigabit)**

Note: To connect the I-Series 5.0 to Ethernet, just connect the cable to the RJ45 Jack. When available, the I-Series 5.0 will automatically prioritize the ethernet connection. If the I-Series 5.0 does not, please follow the steps below.

- Place the I-Series 5.0 into the Elo Home APK.
- Set Wi-Fi to disable.
  - Go to Wi-Fi settings, tap **Use Wi-Fi** to disable **CO**.
- Tap Ethernet.
- Tap toggle switch to enable

#### Airplane mode

This will disable all of the wireless transmission functions. Including Wi-Fi, and Bluetooth.

• To enable **()**, tap **Airplane mode**.

# Hotspot & tethering

#### Wi-Fi hotspot

This feature is for sharing Internet network connections with another device using Wi-Fi.

Note: The |-Series 5.0 must be connected to Wi-Fi. See Network & Internet connection on this user manual.

- Tap Hotspot and tethering.
- Tap Wi-Fi hotspot.
- Tap toggle switch to ON **I**.
- Tap 🔡 QR code.
- The QR code is for another device to scan the password for easy connect.
- To enter manually the password, tap **Hotspot password**.

#### **USB** tethering

This feature is for sharing Internet connection to another device using a USB cable.

Note: The USB cable must be connected first from |-Series 5.0 to another device or PC. See Connected device → USB on this user manual.

- Tap Hotspot and tethering.

#### **Bluetooth tethering**

This feature is for sharing internet network connection to another device using Bluetooth.

Note: Bluetooth must be paired first from I-Series 5.0 to another device or PC. See Connected devices  $\rightarrow$  Bluetooth on this user manual.

- Tap Hotspot and tethering.
- To enable **(**, tap **Bluetooth tethering**.

#### Data Saver

This feature is for saving data if the internet network connection is on a metered device.

Note: Bluetooth must be paired first from  $\mid$ -Series 5.0 to another device or PC. See Connected devices  $\rightarrow$  Bluetooth on this user manual.

- Tap Data Saver
- To enable **()**, tap **Use Data Saver**

The Connected devices application allows you to pair Bluetooth devices, NFC, and USB (Tethering File transfer MDI and PTP) To Setup, enter Settings  $\rightarrow$  Connected devices  $\rightarrow$ 

# USB

Note: To activate the USB settings, connect the USB cable from the I-Series 5.0 to another device or PC. Once the I-Series detects the external computer, it will become available in the USB preference settings.

- Tap USB.
- From USB Preferences under USE USB FOR choose and tap a feature to enable.



# **Bluetooth**

Note: Make sure the BT device is on and is discoverable.

- Tap Connection preferences.
- Tap **Bluetooth**.
- Tap toggle switch to ON **I**.
- Tap + Pair new device.

- From Available devices screen, tap a device to pair.
- When a pairing request message appears.
  - Verify the pairing number is the same.
  - If the pairing requests a PIN, enter the PIN.
- Tap **PAIR**, to connect.
- When the Bluetooth device is successfully connected to I-Series 5.0, the connection will show as Active or Connected.

#### **Unpair a paired Bluetooth Device**

- Navigate back to 'Connected devices' screen, from AVAILABLE MEDIA DEVICES or PREVIOUSLY CONNECTED DEVICES.
- Tap 🤨 settings of the connected device (e.g. JBL Flip 3).

÷	Connected devices	۹	
	AVAILABLE MEDIA DEVICES		
G	JBL Flip 3 Active	😣 -	BT Device Sett

• In the settings menu, it is possible to **DISCONNECT**, **FORGET** (to unpair the device) and to enable and disable Phone calls, Media audio and Contact sharing.



### Cast

This allows to mirror the I-Series display onto a wireless display device (e.g. Smart TV).

Note: Make sure the wireless display capable device and I-Series 5.0 are on the same wireless network. See Network & Internet connection on this user manual.

- Tap Connection preferences.
- Tap Cast.
- Tap **i** 3-dots menu.
- Tap Enable wireless display to begin scanning for compatible displays.

Enable wireless display	$\checkmark$
-------------------------	--------------

• From the list, tap a wireless display (e.g. TV). From the Wireless Display device (TV), if promoted tap Allow.

#### Disconnect and forget a connected wireless display

- To stop the device from casting, tap the connected wireless display (e.g. TV).
- Tap **DISCONNECT**.



#### To forget a device

- Tap 🤨 setting of connected wireless display.
- From wireless display options screen, tap FORGET.



To stop scanning available wireless display to cast

- Tap 🚦 3-dots menu.
- Tap Enable wireless display to be unchecked

Enable wireless display 🗌

# **Printing**

Note: Make sure I-Series 5.0 and printer are connected to the same network.

- Tap Connection preferences.
- Tap **Printing**.
- Tap **Default Print Service**.
- Tap toggle switch to ON **I**.
- Tap <sup>i</sup> 3-dots menu.
- Tap Add printer.

#### To add a printer using Wi-Fi printer:

- Tap Wi-Fi direct printing to enable 🚺 .
- If prompted, tap 'ALLOW ONLY WHILE USING THE APP' to allow the device.
  - Tap Wi-Fi Direct printers to start searching for a Wi-Fi printer to add.
  - Tap the printer's name to connect.

#### To add a printer entering IP address:

- Tap Add printer by IP address.
- Enter the printer's IP address.
- •

# **Files received via Bluetooth**

This menu will show a list of all the files that have been transferred via Bluetooth.

# **PoE Power Manager**

When Power over Ethernet is being used, the PoE power manager allows the ability to enable and disable available features.

To enter the power over ethernet setting, navigate to settings  $\rightarrow$  Connected devices  $\rightarrow$  Connection preferences  $\rightarrow$  PoE power manager.

#### Note:

- 1. DO NOT power by POE and DC power brick simultaneously.
- 2. POE++ IEEE 802.3bt PSE is recommended. 51W is the maximum available power to the system when using the PoE module.
- 3. When using the POE, USB-C max power output is 15W.
- 4. POE IEEE 802.3af PSE is insufficient for optimal performance. Not recommended for use.
- POE+ IEEE802.3at PSE can only provide approximately 25.5W of power. The system will default disable I/O mostly. Users must manually select and enable the required I/O as below table.



POE < 25.5W	10″ Standard	15" Standard	22″ Standard
Bluetooth	Enable	Enable	Enable
WiFi	Disable	Disable	Disable
USB 3.0 Type A	Disable	Disable	Disable
USB 3.0 Type C	Disable	Disable	Disable
USB Peripheral Ports	Disable	Disable	Disable
GPIO	Disable	Disable	Disable
External display	Disable	Disable	Disable

POE = 51W PoE++ (802.3bt)	10″ Standard	15″ Standard	22″ Standard
Bluetooth	Enable	Enable Enable	
WiFi	Enable	Enable	Enable
USB 3.0 Type A	Enable	Enable	Enable
USB 3.0 Type C	Enable	Enable	Enable
USB Peripheral Ports	Enable	Enable	Enable
GPIO	Enable	Enable	Enable
External display	Enable	Enable	Enable

App & Notification settings are to streamline app alerts by changing which apps send notifications and how the notifications alert you.

To manage App & Notification, enter Settings → App & Notification

#### **Setting notifications**

- In the Recently opened apps, tap SEE ALL APPS or App info.
- From App Info screen tap an App to set the notification (e.g. Keyboard).
  - In the App property settings you can also DISABLE, ENABLE, and FORCE STOP the app.



• To enable or disable notifications, tap **Notifications.** Then select **Show notifications**.



• To add a dot for unread notifications, tap Advanced then tap Allow notification dot.

#### **Resetting app preferences**

This will not lose any app data.

- Tap **I** 3-dot menu from App Info screen.
- Tap **Reset app preferences** then tap **RESET APP**.

#### Setting Permission Manager to an application

- To manage a preference's permissions to an app (e.g. **Keyboard**), tap **Permissions**.
- To allow permission to an application, tap an app from **DENIED** menu.
- To deny permission to an application, tap an app from **ALLOWED** menu.



#### Setting notifications in the lock screen

- To set up notification in the lock screen from Apps and notification screen, tap Notifications.
- Tap **Notification on lock screen.** Then follow on-screen instruction on how notifications appear in the lock screen.

#### For additional settings

- Tap Advanced.
- Tap a feature to enable or disable.



#### Setting Permission manager on apps using storage, phone, and location

- To give permission to an app, tap **Permission manager** from **Apps and notifications** screen.
- In the menu of permission manager, tap an app to manage that app's permissions (e.g. Camera).
- From the camera properties, choose an app to manage.
- To allow permission to an application, tap an app from **DENIED** menu.
- To deny permission to an application, tap an app from **ALLOWED** menu.



#### **Setting Emergency alerts**

- Tap Advanced from the Apps and notifications screen.
- Tap Emergency alerts.
- From the menu of alerts, tap a feature (e.g. AMBER alerts) to enable or disable.
- For Sound and Vibration settings, tap Vibration to enable or disable under Alert Preferences.
- For Alert reminder settings, tap Alert reminder sound.



The Display application manages the screen's display settings.

To modify Display settings, enter Settings  $\rightarrow$  Display  $\rightarrow$ 

#### Auto Idle mode

- Tap Auto idle mode to enable 🔍 or disable 🔍.
- When enabled, the backlight will turn off between the hours of 00:00 and 06:00 daily.

#### **Brightness Level**

- Tap Brightness level.
- Move the slider bar right or left to adjust the screen's brightness.



#### Dark theme

• To switch screen theme between dark (black color) or light (white color), enable 🤍 or disable 💴.

#### Night Light Feature

This feature will tint the screen to amber. This makes easier to look at the screen or read in dim light.

- Tap Night Light.
- Tap **TURN ON NOW**.
- To adjust intensity, move the slider bar right or left.

→	

• To disable, tap **TURN OFF NOW**.

#### Customizing a time schedule

- Tap Schedule.
- Select **Turn on at custom time**.
  - Tap **Start time** to set the time (for example at 10:00PM).
    - Tap **OK** to execute.
  - \* Tap **Enter time** to set the time (for example at 6:00AM),
    - Tap **OK** to execute.

#### To disable the time schedule

- Tap Schedule.
- Tap **None**.

#### Wallpaper

- Tap Wallpaper.
- Select a wallpaper from the following options.
  - Live Wallpapers
  - Snapdragon Gallery  $\rightarrow$  Download Picture Screenshot
- Select an image or picture you want as a wallpaper from the folders.
- Tap **SET WALLPAPER**.


# Screen timeout

- Tap Screen timeout.
- Select the time limit from the following option.

Screen timeout	O 1 minute
O Never	O 2 minutes
15 seconds	O 5 minutes
○ 30 seconds	10 minutes
	O 30 minutes

• Tap to save.

# Auto-rotation screen

• Tap **Auto-rotation screen** to enable or disable.

## Font size

- Tap Font size.
- Move the slider bar left or right to adjust the text size.



# Display size

- Tap **Display size**.
- Move the slider bar to left or right to adjust the screen size.



#### Screen saver

- Tap Screen saver.
- Tap **Current screen saver** to make changes to the current settings.



- Select a screen saver from Clock, Colors, Photo Frame, and Photo Table.
- For additional clock, Photo Frame, and Photo Table screen savers, tap 🕸 setting.



• To activate Screen saver, tap **START NOW**.

START NOW

# **External Screen Orientation**

- Tap **External Screen Orientation** to change the orientation of the second screen.
- Select the orientation from the following option.

Scre	een Orientation
۲	Auto
0	0
0	90
0	180
0	270
	CANCEL
000000000000000000000000000000000000000	90 180 270

• Tap to save.

# **Screen Orientation**

- Tap Screen Orientation.
- Select the orientation from the following option.

Scr	een Orientation
۲	Auto
0	0
0	90
0	180
0	270
	CANCEL

• Tap to save.

# Screen Density

• Provides the ability to change between 160 MDPI or 240 HDPI



The sound application is to manage audio, vibration and Do not Disturb features.

To modify settings, enter Settings  $\rightarrow$  Sound  $\rightarrow$ 

# Volumes

• To decrease or increase the following sound volume, drag slider left or right.



# Do not Disturb

- Tap Do not Disturb.
- Tap TURN ON NOW, to enable Do not Disturb,
  - To manage settings, tap a feature you wish to manage and follow on-screen instructions to complete the set up.



• To disable, tap **TURN OFF NOW** 

# Shortcut to Prevent Ringing

- Tap Shortcut to prevent ringing.
- Tap toggle switch to 🔍 enable.
- Select from the following options.



• To disable 🔍, tap toggle switch.

# **Default Notification Sound**

- Tap **Default notification sound**.
- Select a sound from the list (e.g. Pixie Dust) and tap **OK** to save.

Default notification sound	
۲	Pixie Dust
0	Pizzicato
0	Plastic Pipe
0	Polaris
0	Procyon
0	Proxima
0	Radon
0	Regulus
0	Rubidium
	CANCEL OK

# **Default Alarm Sound**

- Tap **Default Alarm sound**.
- Select an alarm sound from the list (e.g. Cesium) and tap **OK** to save.



# Audio Policy

- Select to audio output port.
- Default is Auto

Aud	io Policy	
۲	Auto	
0	Speaker	
0	BT	
0	DP	
0	USB	
		CANCEL

# Advanced

• To enable 💶 or disable 💴 on the following features below, tap a feature.





To manage Storage, enter Settings  $\rightarrow$  Storage  $\rightarrow$ 

## **Internal Shared Storage**

• To check the status of internal memory storage, tap Internal Shared storage.

# Storage Manager

This feature is to help free up storage space, storage manager removes backed up photos and video from the device.

- To enable or disable , tap **Storage manager**.
- To make changes to set days on removing photos and videos, tap **Remove photos & Videos**.
  - Select from the options below.

Over 30 days old Over 60 days old Over 90 days old

• Tap **Back** to exit.



The Wakeup Source applications allows you to program the "Touch Screen" to wake up the device from sleep or idle mode.

To modify the settings, enter  $\textcircled{Settings} \rightarrow Wakeup Source \rightarrow$ To uch Tap to Enable (Checked) or Disable (Unchecked).

If the device is touched within 3 seconds of going to sleep, the device will wake up even if the wake on touch option is



To modify Locations settings, enter Settings  $\rightarrow$  Location

#### • Tap Location.

• To enable or disable, tap **Use location** 



- For apps have requested location recently, tap See all.
- To update permission, tap **App permission**.
- To scan for Wi-Fi networks and Bluetooth, tap Wi-Fi and Bluetooth scanning,

Note: This feature allows apps and services to scan for Wi-fi networks and Bluetooth anytime. This can be used to improve location-based features and services.

The security & privacy application is to manage App security, device lock and permissions.

# **App Security**

• Tap App Security.

# **Device Unlock**

- Tap Device Unlock to manage screen lock, face unlock.
- Screen lock
  - Choose a new screen lock



- Follow the instructions to set the screen lock
- Face Unlock
  - Choose a screen lock



• Unlock your face



• Follow the instruction on the screen to set up Face Unlock

## Account security

- Tap account security
- To set the security checkup and password checkup.

#### **Device Finders**

- Tap Device Finders
- To set **find my device**, to enable use Find My Device

Use Find My Device	
--------------------	--

• To set **Unknown tracker alerts**, to enable Allow alerts

Allow alerts
--------------

## System & updates

- Tap Systems & updates
- To set the system update and backup



The Privacy application is to give you control over what permissions of applications can have.

To manage permission, enter Settings  $\rightarrow$  Privacy  $\rightarrow$ 

#### **Permission Manger**

This is to grant permission of an App that uses storage, phone, and location.

- To manage permissions to an app, tap **Permission manager**.
- From the menu of permission manager, tap an app you wish to manage (e.g. Camera).
- From the camera property shows what applications has camera permissions.
- To allow a permission to an application, tap an app from **DENIED** menu.
- To deny a permission to an application, tap an app from **ALLOWED** menu.

#### Show passwords

This will display character briefly as you type a password.

• To enable 🔍 and disable 🔎 , tap Show passwords.

## Lock screen

This will show all notification content in the lock screen.

• To enable 🔍 and disable 🔍, tap Lock screen.

## Autofill service from Google

This will allow the user to save passwords, credit cards and addresses in order to quickly fill out online forms.

#### **Permission Manger**

This is to grant permission of an App that uses storage, phone, and location etc.

- To manage permissions to an app, tap **Permission manager**.
- From the menu of permission manager, tap a permission type which you wish to manage (e.g. Camera).
- To change an app's permission, tap the app, then choose your permission settings
- To change the permission setting, tap it, then choose **Allow** or **Don't allow**.
- You may be able to choose

All the time: For location only. The app can use the permission at any time, even when you're not using the app.
Allow only while using the app: The app can use the permission only when you're using that app.
Ask every time: Every time you open the app, it'll ask to use the permission. It can use the permission until you're done with the app.
Don't allow: The app cannot use the permission, even when you're using the app.

## **Privacy dashboard**

This shows which apps recently used permissions

#### Ads

Manage device data used to show your ads.

## Data sharing updates for location

Review apps that changed the way they may share your location data

## More security & privacy

Supports additional security and privacy settings like app pinning and notifications on lock screen.



- To set up an account, tap **Account**.
- Tap + Add account.
- Enter an email account.
- Enter an Account type you want to add (PERSONAL POP3 or PERSONAL IAMP).
- Follow the on-screen instructions to complete the setup.



Accessibility is a large on-screen menu to control the Elo I-Series device. You can control display, audio & on-screen text and more.

To modify settings, enter Settings  $\rightarrow$  Accessibility

- From the menu, select a feature to change the setting.
- Select to Speak
  - If enabled, will speak the text word when it is clicked on.
- TalkBack
  - If enabled, will provide feedback to use the device without having to look at it.
- Text-to-speech output
  - ✤ Will convert text into speech.
  - There are also option to change the language, speech rate and pitch

- To enable or disable , tap the feature.
- To adjust slide bar, drag slider right or left.



• For other settings, tap the feature and follow the on-screen instruction to complete the setup.





• Digital Wellbeing and Parental controls are available here.



To modify settings, enter Settings  $\rightarrow$  System  $\rightarrow$ 

### Languages & input

- To change language, tap Languages & input.
- Tap Language.
- Tap + Add a language, then choose from the list of languages to add (e.g. Espanol).



- After choosing a language, tap 3-dots menu then tap **Remove**.
- To change a language e.g. from English to Espanol, tap English then tap lacksquare .



• Tap **OK** to remove selected language.



#### Gestures

• Tap Gestures.

#### For camera gesture

- Tap Jump to camera.
- Tap Jump to camera to enable 💶 or disable 💴.
  - When set to enable, pressing the power button twice will activate, the digital camera.

#### For notification volume gesture

- Tap Preventing ringing
- Tap toggle switch to ON or OFF.



- When set to Vibrate mode and notification volume is active, pressing power + volume up buttons together, the notification volume will be set to vibrate mode.
- The vibrate mode Icon will also show into status bar.



When set to Mute mode and notification volume is active, pressing power + volume up buttons together, the notification volume will be muted.

The mute Icon will also show into status bar.



# Date & Time

Note: The recommended setting for "Date and Time" is to use, "USE network provided time".

And for **Time zone** when is set to "**USE network provided zone**", you need a sim card to work.



For manual settings:

- Tap Date & Time.
- To set Date and Time manually, tap Use network-provided time.
- Tap **Date**.
- Tap **Time**.

Use network-provided time	
<b>Date</b> April 14, 2020	
<b>Time</b> 4:44 AM	

• To set time zone, tap **network** -**provided time** and select your time zone.

Use network-provided time zone
Time zone GMT-07:00 Pacific Daylight Time

• To set to 12 hours format, tap Use locale default.



• To set 24 formants, tap Use 24-hours format.



# Advanced

# **Reset options**

- To select a following option to reset, tap Reset options.
- From the list, select an item to reset then tap to execute and follow on-screen instruction.



# **Multiple users**

- Tap Multiple users.
- Tap toggle switch to CON.

# To switch users

• Tap a user or name from the following option.

	USERS & PROFILES
٢	<b>You (Hello)</b> Admin
٢	Guest

# To add user

Note: only admin can add users.

- Tap + Add user or profile.
- To set up apps and contents for the user, tap **User**.

Follow on-screen instructions to complete the account set up.

• To set up restriction access to apps and content for the users, tap **Restricted profile**.

Follow on-screen instructions to complete the account set up.

# To delete guest from the device

- Tap : 3-dot menu from Multiple Users screen.
- Tap **Delete Guest** from this device.

# To rename Admin Profile info

- Tap <sup>2</sup> admin
- Enter the name.
- Tap **OK** to save.
- •

**Developer** (Accessing developer option menu)

- To access Developer option menu, go to About tablet → Build number.
- Tap Build number 7 times. When successfully done you will see the message "You are now a developer".
- Then go back to  $\rightarrow$  System  $\rightarrow$  Advanced.



For viewing specific information of I-Series device.

To view and modify settings, enter 2 Settings  $\rightarrow$  About tablet Device name 10in-I-Series-5 Legal & regulatory Legal information Device details **Display Size** 1200 x 1920 Model 10in-I-Series-5 Model description i5\_in10\_std Android version 14 **Device identifiers** IP address fe80::cb3d:1117:1932:f13c 10.49.1.58 WLAN MAC address To view, choose saved network Device WLAN MAC address 1c:ee:c9:64:52:e3 Bluetooth address 1c:ee:c9:64:52:e2 Up time 19:54 Build number 7.000.001.0012+p

Section 4

# Operational



# **Camera Features**



Camera Options - For selecting the best exposure settings to fit the type of scene being shot. That is, in addition to the amount of light in the scene. HDR mode can be enabled from here.

All other options available by clicking the gearhead icon are listed in the table below.

Shutter Release - For taking pictures.

Gallery – For viewing captured picture.

Switch - A switch between Camera to Video.

#### Advanced Settings

← Settings	
General OPS location	GPS location will be saved
- Face Detection	Faces will be detected
Still camera	Count down timers supports Off, 2 seconds, 5 seconds and 10 seconds
Continuous Shot	Will take continuous shots
Picture size 8M pixels	Allows the picture size to be changed.
Picture quality High	Allows user to select the output picture quality
	Ability to change the exposure
WB White balance	Allows control of the white balance (Auto, Incandescent, Fluorescent, Daylight, Cloudy)
	Enable or disable the shutter sound
Picture Format     JPEG	Allows control of the picture format (JPEG or HEIF)
Video camera	
Video quality HD 1080p	<ul> <li>Allows control of the video quality. (1080p is the native resolution)</li> </ul>
Video duration 10 minutes	Allows control of how long a video will be taken
🖑 Image Stabilization	Provide software image stabilization
NR Noise Reduction	<ul> <li>Reduces noise that is introduce when taking video.</li> </ul>
Video Encoder H264	Allows control of the video encoder
Audio Encoder	
Video Rotation	Allows control of the audio encoder
Off Time lapse	<ul> <li>Allows a time lapse at various intervals (up to 24 hours)</li> </ul>
Video High FrameRate Off	• Video high frame rate (FPS) can be enabled. (not available in time lapse mode)

# Take a Picture and Record Video

- Tap Snapdragon camera app to access Digital camera.
- To change camera and video settings, see features.
- From the switch, located on bottom left side of the I-Series 5.0 select one from the following options.



For Panorama, tap 🖾 Panorama Icon.

- Slowly move the device across to take a panoramic picture.
- ♦ When finished, tap Stop Icon.

For Video recording, tap 🗖 Video Icon.

- ✤ To record videos, tap capture lcon.
- To mute and unmute sound while recording, tap microphone lcon.
- ♦ When finished recording, tap stop |con

# 0

For camera, tap 🖸 Camera Icon.

- ✤ To take pictures, tap shutter release Icon.
- To enable and disable shutter sound, go to advanced settings. See camera features.
- To zoom an object or scene place two fingers on the screen together, spreads them apart to zoom in and pinch to zoom out.
- To auto focus an object or scene, tap touch screen.
- To view pictures and play recorded videos, tap gallery.
- To play recorded video, tap Day.

# Take a Screenshot

For capturing an image of the screen. The device will automatically save the image in the 🗖 File folder application.

• Press the power button for more than 2 seconds and a pop-up screen menu will appear then tap 🔜 screenshot.

# **File Application**

The File Manager app helps to manage, delete, print, shares and transfer files between the mobile storage and a computer.

To access pictures, videos, screenshots, audios, downloads, and mobile internal / external storage, go to application drawer.

- Tap 🗖 file application from the application drawer.
- Tap  $\equiv$  3 lines menu and choose one of the following options.
- Tap 🔼 Image Icon for pictures and screenshots.
  - Tap Camera folder for photos.
  - Tap Screenshots folder for screenshot images.
  - ✤ Tap Wideo for recorded videos.
  - Tap Camera folder.
  - Tap Audio for recorded audios.
  - Tap ± for Downloaded items.
  - ✤ Tap □ for mobile internal storage folders.
  - ✤ Tap <sup>■</sup> for mobile external storage folders.

#### **Delete Files**

- To delete files from the folders above, press and hold an item or tap <sup>•</sup> 3 dots menu to select all items in the folder.
- Tap 🔳 to delete.
- Tap OK to confirm.

# **Copy and Move Files**

- To copy or move files into new location press and hold an item from the folders above or tap <sup>•</sup> 3 dots menu to select all items in the folder.
- Tap <sup>•</sup> 3 dots menu again and choose "Copy to" or "Move to".
- Tap  $\equiv$  3 lines menu and choose from the following options where you want to move or copy the item.
- To create a new folder, tap <sup>•</sup> 3 dots menu.
- Rename the folder.
- Tap Copy or Move to confirm.
- Print File
- Note: To print you must set a printer. See Settings  $\rightarrow$  Connected device  $\rightarrow$  Print.
- To print files from the folders above, tap an item once.
- Tap <sup>2</sup> 3 dots menu and tap Print.

#### **Share Files**

Note: Make sure both device Bluetooth are paired. See Connected devices  $\rightarrow$  Bluetooth on this user manual.

- To share files from the folders above, press and hold an item.
- tap <\$ share |con.
- To share via Bluetooth, tap \* Bluetooth Icon.
- 🔹 To share via Email, tap <sup></sup> email Icon
- For more options hold an item from the folders above.
- Tap <sup>1</sup> 3 dots menu and choose from the following options and follow on-screen instructions.

All I-Series 5.0 units are equipped with a g-sensor and will rotate the video based on the orientation of the device.

# **USB – C Settings**

All I-Series 5.0 device supports USB – C video, audio and touch via the USB- C cable.

The 15.6 and 22in I-Series 5.0 device can also support power up to an Elo 1502L Touch monitor via the USB – C cable when using the optional Elo 90W power supply.

To enable video output, enter the developer options and click on USB and DP configuration.

- Default mode is DP (4 lanes) & HS-USB (allows for video output and USB2.0 speeds)
  - Note Ethernet speeds will be limited to USB2.0 speeds
- User can change to SS-USB only to allow for higher USB and Ethernet speeds. There is no video output in this mode.
- If the USB protocol is changed, please reset the I-Series Device.

# About Debug Bridge (ADB) control

Elo |-Series 5.0 supports debugging via Wi-Fi/Ethernet or using the USB cable.

Note: For USB debugging, use a USB Type A to Type A cable.

## Set I-Series 5.0 to (Developer)

- Enter Settings  $\rightarrow$  About tablet  $\rightarrow$  Build Number.
- Tap Build Number 7 times to enter developer mode.
- Go back to the 🔯 Settings à System à Advanced and you will see "Developer Options".
- From Developer options on-screen display, enable the option called "USB debugging".

#### To connect via Wi-Fi

Ensure that your computer is online and not behind a firewall.

- Find the IP address (by going to Settings  $\rightarrow$  Network & Internet  $\rightarrow$  Wi-Fi  $\rightarrow$  Tap the active connection  $\rightarrow$  Advanced  $\rightarrow$  IP Address.
- On your host computer, use the command ADB connect <IP address> to be able to perform ADB actions.

#### To connect via USB, perform the following steps

- Ensure the USB cable is not connected to the I-Series 5.0.
- From the settings, enter Developers Options
- Turn on the "Enable USB Debugging" option
- Plug USB cable (type A) side into the I-Series device and (type A) to host PC.
- In the host PC, input "ADB devices" to check if the Elo I-Series 5.0 serial number shows up. If it is there, then you have connected successfully.

# **Factory Full Reset**

A full factory reset should only performed if all other recovery methods have failed and all other troubleshooting options. Perfoming a full factory reset results in loss of data. This options will recover the original factory image state by erasing all data in the main storage on the Elo I-Series 5.0.

**Note**: Performing a factory reset on **bootloader menu**, if you added a Google Account to Elo I-Series 5.0 make sure you have your Google credential (Username and password) associated with the Elo I-Series 5.0. If you don't have it you will not be able to use the device after reset. This is a security measure that prevents unauthorized user from using the device if they do a factory reset on bootloader menu.

#### To Reset

- Enter Settings à System à Advanced à Reset Options.
- Tap Erase all data.
- Under Erase all data (factory reset), tap Erase all data .
- Under Erase all data?, tap Erase all data.
- When successfully don, the device will auto reboot.
### **Optional Power Brick and Cable kits**

Cable Kits available for I-Series 5.0 steel models

Part Number	Description
E557815	ELO-KIT-PWR-BRICK-90W-CAB-AAIO-V2 (Power supply for a single device with an USB-C powered
	external device)
E514304	65W Replacement Cable Kit (Power supply for a single device without USB-C powered external device)

### **Optional Mounting Kits**

Mounting Kits available for I-Series 5.0 steel models

Part Number	Description					
E038989	KIT, REAR-FACING POLE MOUNT					
E048069	Pole Mount Floor Stand					
E160104	Pole Mount Tabletop Stand					
E047458	6" (152.4 mm) Pole Mount Bolt Down Kit					
E047663	12" (304.8 mm) Pole Mount Bolt Down Kit					
E047864	18" (457.2 mm) Pole Mount Bolt Down Kit					
E045151	Pole Mount Bracket					

# **Section 5: Technical Support and Maintenance**

**Technical Assistance** 

**Technical Specifications** 

visit **www.elotouch.com/products** for technical specifications for this device

Support

visit www.elotouch.com/support for technical support

Refer to the last page for worldwide technical support phone numbers.

### **Elo I-Series 5.0 Care and Handling**

The following tips will help maintain optimal performance of your Elo I-Series 5.0:

- To prepare for cleaning the touchscreen, power down the device (if possible), or ensure your on-screen software can tolerate false touches while you clean.
- Do not get liquids inside the unit. Do not spray the Elo product directly. Instead, use wet wipes, a sprayed cloth or a dampened cloth with the excess moisture squeezed off.
- Select only non-abrasive cleaning wipes or cloths to avoid scratching touchscreens.
- Avoid highly concentrated alcohol (> 70%), non-diluted bleach or ammonia solutions, as these may cause discoloration.
- Wipe the surfaces with the appropriate wipes or cloths and approved cleaning products and allow them to dry.
- For additional cleaning methods, recommended cleaning and disinfectant solutions, please visit

https://www.elotouch.com/support/technical-support/cleaning

### **Operating time and Panel Image Sticking**

\*Notice that this product's maximum continuous operating time is 20/7, please pay attention to the following instructions.

### - What is Image Sticking? What Causes Image Sticking?

Image Persistence, image burn-in, and image sticking are terms used to describe LCD image retention. LCD image retention occurs when a fixed pattern is displayed over a prolonged period. The fixed pattern might cause a parasitic capacitance to build up within the LCD component, which inhibits the liquid crystal molecules from returning to their normal relaxed state.

All LCDs/CRTs and color plasma displays are susceptible to image retention, at varying degrees. Phosphor based display devices, such as CRTs and color plasma displays are most susceptible, and image retention on phosphor-based devices is often irreversible. Transmissive devices, such as LCDs are less susceptible, and in most cases LCD image retention can be reversed.

The rate of image sticking depends on the image pattern, duration of fixed image, the temperature, and production variations. Likewise, the rate of diffusion of the image sticking (recovery time) also depends on these factors.

### - What Can Be Done about It?

The best way to avoid image bum-in is to limit the amount of static content on the display. Image sticking may be avoided by turning the display off periodically for a period between 2 to 4 hours.

To reduce the possibility of image retention, we recommend:

- Displaying alternating black/white images for 2 to 4 hours
- Using a screen saver when the touchscreen is not in use

Image retention caused by static (non-moving) images displayed for lengthy periods (image burn-in) is not covered under Elo warranty

# **Section 6: Regulatory Information**

### **Electrical Safety Information**

Compliance is required with respect to the voltage, frequency, and current requirements indicated on the manufacturer's label. Connection to a different power source than those specified herein will likely result in improper operation, damage to the equipment, or poses a fire hazard if the limitations are not followed.

There are no operator serviceable parts inside this equipment. There are hazardous voltages generated by this equipment which constitute a safety hazard. Service should be provided only by a qualified service technician.

Contact a qualified electrician or the manufacturer if there are questions about the installation prior to connecting the equipment to mains power.

### **Emissions and Immunity Information**

**Notice to Users in the United States:** This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of the device.

Changes or modifications not expressly approved by the party responsible for compliance could void the user 's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits of Class A for all model digital devices, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to the radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -Reorient or relocate the receiving antenna.
- -Increase the separation between the equipment and receiver.
- -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- -Consult the dealer or an experienced radio/TV technician for help.

This equipment should be installed and operated to ensure a minimum of 20 cm space for any person.

**Notice to Users in Canada for IC compliance:** This equipment complies with the Class A for radio noise emissions from digital apparatus as established by the Radio Interference Regulations of Industrial Canada.

#### CAN |CES-003(A) / NMB-003(A)

Devices contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

(1) Those devices may not cause interference.

(2) Those devices must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) L'appareil ne doit pas produire de brouillage;

(2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Operation of transmitters in the 5.925-7.125 GHz band is prohibited for control of or communications with unmanned aircraft systems.

**Notice to Users in the European Union:** Use only the provided power cords and interconnecting cables provided with the equipment. The substitution of provided cords and cabling may compromise electrical safety or CE Mark Certification for emissions or immunity as required by the following standards:

This Information Technology Equipment (ITE) is required to have a CE Mark on the Manufacturer's label which means that the equipment has been tested to the following Directives and Standards: This equipment has been tested to the requirements for the CE Mark as required by EMC Directive 2014/30/ EU as indicated in European Standard EN 55032 Class A and the Low Voltage Directive 2014/35/EU as indicated in European Standard EN 62368-1.

#### General Information to all Users:

This equipment generates, uses, and can radiate radio frequency energy. If not installed and used according to this manual the equipment may cause interference with radio and television communications. There is, however, no guarantee that interference will not occur in any particular installation due to site-specific factors.

- 1. In order to meet emission and immunity requirements, the user must observe the following:
  - a. Use only the I/O cables provided to connect this digital device with any computer.
  - b. To ensure compliance, use only the provided manufacturer's approved line cord.
  - c. The user is cautioned that changes or modifications to the equipment not expressly approved by the party responsible for compliance could avoid the user's authority to operate the equipment.
- If this equipment appears to cause interference with radio or television reception, or any other device:
  Verify as an emission source by turning the equipment off and on. If you determine that this equipment is causing the interference, try to correct the interference by using one or more of the following measures:
  - a. Move the digital device away from the affected receiver.
  - b. Reposition (turn) the digital device with respect to the affected receiver.
  - c. Reorient the affected receiver's antenna.
  - d. Plug the digital device into a different AC outlet so the digital device and the receiver are on different branch circuits.
  - e. Disconnect and remove any I/O cables that the digital device does not use. (Unterminated I/O cables are a potential source of high RF emission levels.)
  - f. Plug the digital device into only a grounded outlet receptacle. Do not use AC adapter plugs. (Removing or cutting the line cord ground may increase RF emission levels and may also present a lethal shock hazard to the user.)

If you need additional help, consult your dealer, manufacturer, or an experienced radio or television technician.

### **Radio Equipment Directive**

Elo hereby declares that the radio equipment type, Elo I-Series 5.0, is in compliance with Directive 2014/53/EU. The full text of the EU Declaration of Conformity is available at the following internet address: www.elotouch.com

	AT	BE	BG	HR	CY	CZ	DK			
	EE	FI	FR	DE	EL	HU	IE			
	IT	LV	LT	LU	MT	NL	PL			
	PT	RO	SK	SI	ES	SE	UK			
This device is restricted to indoor use										

This device is designed and intended for indoor use only.

Operation frequency and radio-frequency power are listed as below:

o WLAN 802.11b/g/n/ax 2400MHz-2483.5MHz ≤ 20 dBm WLAN 802.11a/n/ac/ax 5150MHz-5725MHz <23 dBm WLAN 802.11a/n/ac/ax 5725MHz-5825MHz <13.98 dBm WLAN 802.11ax 59450MHz-6425MHz <23 dBm o Bluetooth BREDRLE 2400MHz-2483.5MHz ≤ 20 dBm

### ECC/DEC/ (04)08:

The use of the frequency band 5 150-5 350 MHz is restricted to indoor operation because of the protection requirements of satellite services

EC R&TTE Directive EU Directive 2014/53/EU of the European Parliament and of the Council of 16 April 2014 on the harmonization of the laws of the Member States relating to making available on the market of radio equipment and repealing Directive 1999/5/EC Text with EEA relevance.



Identification marks the relevant technical documentation is held at: Elo Touch Solutions, Inc. 670 N. McCarthy Boulevard Suite 100 Milpitas, CA 95035 USA

### USA FCC ID: RBWESYQC5 Canada IC ID: 10757B-ESYQC5

### **Agency Certifications**

The following certifications and marks have been issued or declared for this peripheral:

- UL, FCC (US) Class A
- cUL, IC (Canada)
- CB (International Safety)
- CE (Europe) Class A
- VCCI (Japan)
- RCM (Australia)
- China RoHS

### Waste Electrical & Electronic Equipment Directive (WEEE)



This product should not be disposed of with household waste. It should be deposited at a facility that enables recovery and recycling. Elo has put in place recycling arrangements in certain parts of the world. For information on how you can access these arrangements, please visit www.elotouch.com/e-waste-recycling-program/.



Replace the battery with same type only. Improper replacement of battery may cause in risk of burns, fire, and explosions. Dispose the battery according to local regulations. Risk of fire and burns if properly handled. Do not open and crush, heat above 60° C / 140° F or incinerate. If there is a serious swelling of the battery, do not continue using it.

### **Energy Star**

I-Series 5.0 devices can meet Energy Star 8.0 requirements.



Energy Star is a program run by the U.S. Environmental Protection Agency (EPA) and U.S. Department of Energy (DOE) that promotes energy efficiency.

This product qualifies for ENTERGY STAR in the "factory default" settings and this is the setting in which power savings will be achieved. Changing the factory default picture settings or enabling other features will increase power consumption that could exceed the limits necessary to qualify for ENERGY STAR rating.

For more information on the ENERGY STAR program, refer to engergystar.gov

# **Section 7: Warranty Information**

For warranty information, go to http://support.elotouch.com/warranty/

## www.elotouch.com

Visit our website for the latest

- Product Information
- Specifications
- Upcoming Events
- Press Releases
- Software Drivers

Google, Android, Google Play and YouTube are trademarks of Google LLC.

To find out more about our extensive range of Elo Touch solutions, go to **www.elotouch.com**, or call the office nearest you.

North America Tel +1 408 597 8000 Fax +1 408 597 8001 elosales.na@elotouch.com Europe Tel +32 (0)16 70 45 00 Fax +32 (0)16 70 45 49 elosales@elotouch.com

**Asia-Pacific** Tel +86 (21) 3329 1385 Fax +86 (21) 3329 1400 http://www.elotouch.com.cn/ Latin America Tel +52 55 2281-6958 elosales.latam@elotouch.com

