Mobilink P60II
Frequently Asked Questions

What are the main benefits of a mobile printer like the Mobilink P60II over a stationary printer?

Mobile printing provides the ability to do transaction printing anywhere wireless connectivity is available. The Mobilink P60II allows retailers and service providers to improve transaction workflow efficiency. Transactions can proceed without having to travel to a stationary printer location. This makes the transaction more convenient for customers while reducing transaction time and costs for retailers and service providers.

What are Mobilink P60II's applications capabilities?

Queue busting and table-side transaction processing are among the most common retail and hospitality applications. Mobile printers when used in the hospitality environment can be a significant competitive advantage. Transaction velocity and customer throughput improves while reducing costs. Receipt printing and payments can be done without additional trips to the kitchen and because the customer's payment card is never out of his or her sight. The chance of fraud is significantly reduced.

In the healthcare industry, mobile printers allow the printing of customer specific labels at the point of service. Printing customer identification labels, including barcodes, which can be worn (wrist band, for example), attached to charts and later scanned, saving time, increasing security and reducing the risk of errors.

What type of consumables can Mobilink P60II handle?

Mobilink P60II can print on direct thermal receipt and label paper with maximum 60 mm in width and maximum 51 mm in diameter.

How fast is the Mobilink P60II?

The printer features receipt printing speeds up to 100mm/second — that's almost 4 inches per second and label printing speeds up to 80mm/second. It is the fastest mobile receipt printer currently available in its class. It can get your customers in and out quickly.

What connectivity and security level does the Mobilink P60II offer?

Mobilink P60II comes with industry leading Bluetooth 2.1 +EDR and 802.11b/g/n (2.4GHz). For additional networking security, 802.11a/n (5GHz) is available as an alternative for 802.11b/g/n . Security for Wi-Fi can be selected from among the following: WEP, WPA and WPA2-Personal/Enterprise.

I am using Windows CE mobile devices. Is the Mobilink P60II compatible?

Yes, Mobilink P60II is compatible with the Windows CE platform.

I am using iOS or Android mobile devices. Is the Mobilink P60II compatible?

Yes. Using Epson's SDK , apps to run the Mobilink P60II can be developed for iOS and Android devices. Go to http://pos.epson.com/mobilesdks/index.htm to learn more about the EPSON SDK solutions and download the right SDK for your application.

Is Mobilink P60II compatible with the previous generation of Mobilink?

The Mobilink P60II is compatible with the previous generation of Mobilink. However, there are small hardware differences between the two generations. For example, the last generation Mobilink P60 has a serial connector and the new generation Mobilink P60II has a mini-USB connector. If you are currently using serial connector to print, you will have to change the cable and update the software on your PC that communicates with the printer.

What type of emulation support does the Mobilink P60II offer to speed up my deployment time?

The Mobilink P60II has various emulations available to support your application requirements such as:
- ZPLII
- CPCL
- EPLII

Does the Mobilink P60II support barcode printing?

Yes. The Mobilink P60II can support various linear or one-dimensional (1D) and two dimensions (2D) barcode printings such as:
- 1D - EAN-8,EAN-13, UPC-A, UPC-E, JAN13, JAN8, Code 39, Code 93, Code 128, ITF, CODEBAR, GS-1-128, GS1 DataBar,, GS1 DataBar Truncated, GS1 DataBar Limited, GS1 DataBar Expanded
- 2D - QR Code, Maxi Code, PDF417, Composit, Data matrix, RSS/GS1 and Aztec

How long does the Mobilink P60II's battery last?

Based on Epson testing, the battery for the Mobilink P60II can last up to 27 hours for WiFi and up to 46 hours for Bluetooth. Battery life can vary significantly depending on usage.

What can I do to maintain my battery life for best performance?

- Use only the battery pack designed for use with the Mobilink P60II

- Fully charge the battery prior to use

- If the printer is being stored, remove the battery prior to storage

What is included in the box?

- Mobilink P60II

- Battery (Model: OT-BY60II)

- Roll paper (For checking initial movement of the printer)

- User's manual

- USB cable saddle

- Belt clip (already attached to printer)

- 58 mm spacer (already attached to printer)

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What Mobilink P60II accessories are available?

- Battery (OT-BY60II)
- Quad Charger (OT-CH60II)
- Power Supply (PS-11)
- Carry Strap (OT-ST60)
- Padded Case (SOFTSTELL V1)

My business environment is demanding. Can the Mobilink P60II sustain day-to-day handling and abuse?

The Mobilink P60II is ruggedized, robust, and built to last. It has a four foot drop rating and IP54 environmental graded protection for splash and dust resistance. The Mobilink P60II also comes with best-in-class operational battery life. It is a perfect fit for mission critical and demanding environments.

Quality and reliability are critical to my business. How long should the device last me?

A MCBF (Mean Cycles Between Failure) rating of 16 million lines helps ensure reliable performance, low maintenance and low total cost of ownership. In addition, the Mobilink P60II can be purchased with a 2-year limited warranty — the longest warranty in the industry.

How long is the warranty?

Mobilink P60II comes in two warranty offerings, one with a One-Year Limited Warranty and the other with a Two-Year Warranty.   For each warranty offering, the battery is warranted for one year.

Are there extended service options?

Yes. Epson offers economically-priced extended service contracts as well as other service options with our industry-leading ExpressCareSM Program. Visit http://pos.epson.com/service/ServEE.htm for more information.

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