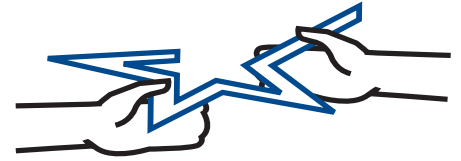




EXTEND-A-STAR®

ADDED COST-EFFICIENT PROTECTION FOR PRINTER MAINTENANCE



Star Micronics' EXTEND-A-STAR® Service Agreement allows customers to extend the maintenance program beyond the limited warranty, at a low cost per printer.

Customers who sign up for a 3-year warranty will have the option of a 4th year at the end of the original contract.

Customers may simply register their printers online with the printers' serial number. The service agreement must be purchased within 30 days of purchase. The registered serial number is all the customer needs to call a technical support specialist to notify Star of the impending return.

Realizing the critical role the POS printer has for Star's customers, repairs will be made on insured printers within 72 business hours of the printer being received by Star Micronics.

EXTEND-A-STAR® Highlights

- Bumper to Bumper Warranty
- Simple Online Product Registration
- Prompt and Reliable Repair turnovers from Star's Authorized Service Center (72 hours estimated time of repair)
- Available in U.S., Canada and Mexico (excluding Hawaii, Puerto Rico, U.S. Virgin Islands and Alaska)
- 2 year Agreement available for Portable Printers only
- 3 and 4 year Agreements available for purchase on the FVP-10, HSP7000, SP500, SP700, TSP100, TSP650, TSP700ii, TSP800ii, TSP1000 and Kiosk Printers
- Service Specialists available Monday-Friday from 9am-5pm (EST)
- Must be Purchased within 30 days of Product Purchase

6/13/14



www.starmicronics.com
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